



BOUNDLESS SECURITY: THE NEW ALLIANCE



THAMES
marine & logistics uw



MarcoPoloLine and **Thames Marine & Logistics UW – Insurance Agency S.r.l.** (www.thamesmarineuw.com) announce a joint venture with regards to the **insurance needs of the members whereby cargo and freight forwarders liability coverage can be bought online** via the Thames Platform autonomously by the member **24/7 and 365 days a year**.

Thames Marine & Logistics UW – Insurance Agency S.r.l. is an Italian based Managing General Agent (MGA) of International General Insurance (Europe) Ltd – Malta (www.iginsure.com) who act as the capacity suppliers of the MGA.

Members will have access to the Thames platform with individual usernames to their accounts and from there they will be able to quote **cargo insurance spot certificates or annual cargo or liability policies**. Firm orders can be given at once and policies can be stamped out immediately.

Claims handling is managed internally by our specialists or through professional third party agents and surveyors, depending on the situation.

Training can also be arranged in the use of the Thames Platform for members although the platform is client friendly and easy to use.

WWW.THAMESMARINEUW.COM

Delegated Authority. Underwriting Discipline. Claims Certainty.

We understand and appreciate that every client has specific requirements and our mission is to satisfy these requirements in an efficient and competent manner.

Thames Marine & Logistics UW

Focuses on small to medium-sized customers worldwide who ship goods by any conveyance mode. We understand that every customer is unique and requires tailor made solutions to cater for their insurance needs whether they are international companies or family run enterprises.

Our services



Cargo All Risk



Freight Forwarders Liability



Excess warehouse cover



Third party Liability

Claims management

We monitor loss advices, along with the reporting on the status of claims. We use the on-line electronic claims system for the majority of claims, thus aligning our service levels with the international market standards. Claims management is fundamental to our corporate aspiration of being a leading specialty MGA; and we are proud to have established partnerships with professional third party agents and surveyors, in addition to our own in-house expertise, in order to provide the strongest possible specialist claims team in the market.

A tailor made service to small to medium sized clients

Our appetite clients include freight forwarders, industries, logistics handlers and selected haulage companies. Our business model is to partner up with our clients and create a team spirit which lasts over time.

We are always available to give advice and participate actively in the negotiations between our intermediaries and their clients if requested.

Our firm objective is to fully satisfy our clients based on trust, efficiency and competence.



Are you based in a non-EU country? Specific arrangements may need to be in place for compliance purposes through our Thames UK branch, but with the same service quality and structure of the above.

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